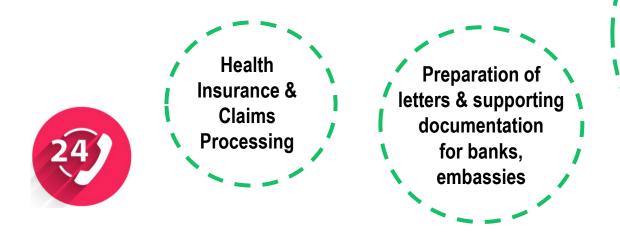


Student Welfare

- Provides pastoral care and support for the welfare and wellbeing of all international students throughout their study at Sunway.
- Manages a **24-hour IO Hotline** to provide immediate assistance and advice to students in need.
- Contact Student Welfare : intwelfare@sunway.edu.my



SUNWAY EDUCATION GROUP

 Walk in enquires & assistance at the front desk

Visa Renewal, Submission & Collection of documents and passport

New Student Reporting

Airport pickup & immigration clearance Pickup from quarantine station (Covid-19 pandemic)

New student reporting process: Arrival briefing as per handbook, Post arrival medical checkup, Advice on visa endorsement

> Organize Welcome Reception or Virtual IO Communication Session

Student Activities

Sunway International Student Ambassadors (SISA)

Field trips and city tours International Cultural Night Teambuilding Activities Leadership Camps Cultural Activities

> Welfare & Crisis Management

Case-to-case basis support and dispute resolution Hospital visitation, follow up appointments

Owned and governed by the



Nurturing the Seeds of Wisdom